

When in doubt about whether to do a RCA for Level 3 and near misses, remember that a lot of valuable information can be gained in the process. Asking these questions may help you decide if a RCA is needed:

- 1. Does this event or hazard represent a substantial risk to patient safety?
- 2. Is the event due to faulty processes or system failures that are likely to cause a similar, perhaps more harmful event if not corrected?
- 3. If the hazardous condition is not corrected, is there a high probability that a sentinel or adverse event will occur?
- 4. Will the organization receive significant negative publicity if the cause of the event is not corrected?
- 5. Will failure to conduct a RCA result in deterioration of staff or physician morale and/or trust in the leadership's commitment to patient safety?

¹ An event would be considered to be part of a patient's normal disease course if the untoward event arose from the patient's intrinsic condition, rather than from the exogenous medical treatment. For instance, a patient goes into DIC and dies. If the patient has an underlying coagulopathy or sepsis, or any other condition that caused the DIC, this would not be considered a reportable event. However, if the patient has a hemolytic transfusion reaction because of incorrect typing and goes into DIC and dies, that is a reportable level 1 event. Another example is if a patient falls and develops a subdural hematoma and dies, this is a reportable level 1 event, even if the development of the SDH was the result of an underlying coagulopathy. The patient would not have developed the SDH that killed him had he not fallen. The event is the fall, not the development of the SDH.

 2 Serious disability is defined in 10.07.06 as a physical or mental impairment that substantially limits one or more major life activities of an individual lasting more than seven days or still present at the time of discharge.